



Interagency Kiosk Forum

Memorandum of Understanding Shared Kiosk



UNITED STATES
POSTAL SERVICE

Memorandum of Understanding

■ Considerations

- User Community
 - Interface Requirements
 - Security
 - Cost Sharing/Compensation
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Considerations

■ Users

- End User Demographics
 - User Interests and Needs
 - Locations
 - Frequency of Usage
 - Duration of Usage
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Considerations

■ Interface Requirements

- ADA 508
 - Audio
 - Multimedia
 - Keyboard
 - Credit/Debit Card
 - Cash Acceptance & Dispensing
 - Receipt Printing
 - Form Printing
 - Color Printing
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Considerations

■ Security

- Indoors/Outdoors
 - Safety of Surroundings
 - Access
 - Logon ID/Password
 - ID Card Reader
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Considerations

■ Cost Sharing/Compensation

- Hardware Costs
 - Installation
 - Maintenance & Servicing
 - Software Development
 - Equal Time Sharing
 - Fee Per Transaction or Access Duration
 - Fee Per Output (consumables)
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Thank you!

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